

### PUBLIC INVOLVEMENT ACTION PLAN





#### **COUNTY OF BERGEN / COUNTY OF ESSEX**

Local Concept Development Study
Kingsland Avenue (De Jessa Memorial) Bridge
over the Passaic River
Township of Lyndhurst and Township of Nutley, NJ



# North Jersey Transportation Planning Authority Local Concept Development Study

Bergen County / Bergen County Kingsland Avenue (De Jessa Memorial) Bridge over the Passaic River

Township of Lyndhurst and Township of Nutley, New Jersey

**Public Involvement Action Plan (PIAP)** 

Prepared by: Hardesty & Hanover, LLC M.A. Culbertson, LLC



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#### A. Purpose

The purpose of the Public Involvement effort for the Bergen County/Essex County Kingsland Avenue (De Jessa Memorial) Bridge Local Concept Development Study is to have an informed and involved public who has access to the planning approach and the decision making process. The Public Involvement Action Plan (PIAP) seeks to provide ample opportunity for public comment regarding the identification and development of proposed improvements. The intention of this document is to establish a public involvement guideline that is dynamic in nature so that it can evolve as the project progresses to keep the public involved and maintain broad-based support for the project with consideration for context sensitive design solutions.

#### **B.** Project Description

The project study area for the Local Concept Development Study of the Bergen County/Essex County Kingsland Avenue (De Jesse Memorial) Bridge over the Passaic River includes a 500 ft. off set on each side of the river. The North Jersey Transportation Planning Authority (NJTPA) is the lead agency administering the contract and working in coordination with Bergen County, Essex County, and the New Jersey Department of Transportation (NJDOT). The project will be managed by the Bergen County and Essex County Divisions of Engineering and supported by their Departments of Public Works.

The Bergen County/Essex County Kingsland Avenue (De Jessa Memorial) Bridge is a critical transportation connection for the Township of Lyndhurst in Bergen County and Township of Nutley in Essex County. The bridge provides an important transportation connection for residents and commuters in Bergen and Essex Counties serving local and regional transportation needs. The bridge provides access for vehicles, pedestrians and bicyclists and opens upon request for marine vessels. The movable swing span bridge is in overall serious condition, whereas routine maintenance can no longer address its deficiencies.

It is the interest of the North Jersey Transportation Planning Authority (NJTPA), Bergen County, Essex County, and the NJDOT to determine the appropriate improvement alternatives, which will indicate whether a major bridge rehabilitation or replacement is needed. The first phase will be to establish the purpose and need for the project. The Purpose and Needs Statement will focus on the transportation needs to be addressed

#### C. Public Involvement Process Overview

Public Involvement will be on-going throughout the project. Though the Pubic Involvement Action Plan (PIAP) is organized by project phases, it will be implemented in such a manner to present the public with one seamless process. The PIAP is organized by project phase to allow its integration with the planning and engineering efforts to facilitate the scheduling of contingent activities.

The public involvement steps to be implemented during the Local Concept Development phase are presented in the Public Involvement Process Section and a schedule of the activities is provided in a matrix following the process section.

Local Concept Development (LCD). The Local Concept Development Phase purpose is to identify and compare reasonable alternatives and strategies that address a well-defined and well-justified Purpose and Need Statement and select a Preliminary Preferred Alternative (PPA). The PPA is selected based on several factors, including environmental impacts, constructability, cost effectiveness, and if the project can be constructed in a timely manner. This phase involves data collection, internal and external stakeholder

coordination, and alternatives analysis. Along with the PPA, key products that are produced in this Phase include the Purpose and Need Statement, the National Environmental Policy Act (NEPA) Classification, and the Local Concept Development Report. LCD denotes concept development by a local entity (MPO, county, municipality).

Beyond the Local Concept Development, the scope of the next phase of the project will be determined based upon the results of this phase and the selected PPA that will transition to the Preliminary Engineering Design phase and the required environmental documentation and approvals. The final design phase and construction phase would follow.

The project phases following the Local Concept Development are as listed below. The PIAP will be amended as necessary to allow for the outreach activities of the future phases:

- Preliminary Engineering
- Final Design
- Construction

*Preliminary Engineering*. The Preliminary Engineering Design Phase will further develop the PPA and identify any issues that may require community input and public involvement. Environmental Documentation and NEPA clearance are also part of this phase.

*Final Design*. During Final Design, the design of the selected alternative will be completed, taking into consideration the input obtained through the public involvement effort to provide an improvement solution that satisfies the project Purpose and Need.

Construction. Notifying the public about traffic patterns and potential delays due to construction activity will be important prior to Construction of the identified solution. Providing this information in a timely manner will facilitate the formation of positive public perception towards the project and both Hudson and Essex Counties.

#### D. Public Involvement Process Steps during Local Concept Development (LCD) Phase

An Initial Project Team Strategy Meeting was held in June 2016 at the NJTPA's office in Newark, NJ, in which the public involvement process was initiated for this phase of the project.

In coordination with Bergen County and the Township of Lyndhurst, a preliminary contact mailing list of stakeholders was developed along with a mailing list of residences and businesses within a 500 foot radius of the project in concert with the commencement of field survey and environmental screening work. Similarly, in coordination with Essex County and the Township of Nutley, a preliminary contact mailing list of stakeholders was developed along with a mailing list of residences and businesses within a 500 foot radius of the project in concert with the commencement of field survey and environmental screening work.

The following steps provide direction for community involvement and public outreach, which will be in coordination with the other project study activities.

#### 1. Project Team Status Meetings, Public Involvement Coordination

At Project Team Status Meetings, via conference call or on-site meeting at the NJTPA's office, the Public Involvement (PI) strategy and community outreach steps will be an agenda item for discussion with the

Project Team members, which consists of the following agencies and representatives as follows:

- Sascha Frimpong, NJTPA Project Manager Project Development
- Sarbjit Kahlon, NJTPA Project Manager
- Richard Loveless, NJDOT Local Aid District 2, Supervising Engineer;
- Jonathna Mojsoski, NJDOT Local Aid District 2, Project Manager
- Pamela Garrett, NJDOT BEPR, Environmental Project Manager
- Marie Limage, NJDOT BEPR, Environmental Project Coordinator
- Joseph Femia, P.E., Bergen County Project Manager
- Luis E. Rodriguez, Essex County Project Manager
- Glen Schetelich, P.E., Hardesty & Hanover Project Director
- Bruce Riegel, P.E., Hardesty & Hanover Project Manager
- Martine Culbertson, Community Involvement Facilitator.

An overall strategy for the development and presentation of information to key Local Officials and County representatives will be reviewed and steps to coordinate the development of a Community Stakeholders Group and public outreach efforts proposed for the Local Concept Development phase will be discussed.

The Public Involvement agenda items include a brief project status update, the proposed public participation strategy, and opportunity to identify and discuss community issues, potential stakeholders for the Community Stakeholders Group, logistics, meeting formats, next steps for public involvement, action items and the project schedule.

#### 2. Review Stakeholders and Develop Community Stakeholders Group (CSG)

To build community consensus and discuss the context sensitive design issues, it is necessary to work in advance to review issues and identify potential stakeholders. A stakeholder is an individual or group with an interest or investment in the way an issue is resolved. For example, major employers within the vicinity of the Kingsland Avenue Bridge could provide information on the commuter employee needs and may benefit from proposed improvement alternatives.

A list of potential stakeholders with contact information was distributed to the Project Team for review and discussion. Representation from the communities and agencies is at the discretion of the Project Managers and in coordination with Bergen County, Essex County, and the municipal local officials of the Township of Lyndhurst and the Township of Nutley. The reason it is necessary to review stakeholders for potential Community Stakeholders Group (CSG) membership is to understand the issues represented by each stakeholder prior to meeting and to determine that there is not high duplication of interests, or any missing interests for inclusive representation. This is to ensure community balance, environmental justice and development toward broad-based support. It may contribute also to a manageable and effective number of stakeholders for effective discussion and collaborative problem solving and consensus building during this phase of the project.

#### 2a. Project Stakeholders List

The project stakeholders list will be developed and maintained in coordination with NJTPA, NJDOT, Bergen County and Essex County officials and with discussion and review by local officials from the Township of Lyndhurst and the Township of Nutley. The stakeholders list includes local and state officials as well as municipal engineers, planners, and community stakeholders' representation from businesses, hospital, schools, historic and other cultural organizations and neighborhood representatives within the project area as identified by the Project Team and recommended by local officials. A separate list of stakeholder agencies is also maintained for communication and coordination.

Stakeholders may be added throughout the project process as pertinent individuals become evident. Environmental and cultural resource agencies involved in the delivery process will be amended to the stakeholder list at the appropriate phase for those work activities as initiated in the transportation improvements development process. The stakeholders list includes representation from the following municipalities, local and regional organizations:

#### County and Municipal Officials and Organizations

- Bergen County Officials, Engineer, Planner, OEM, Parks
- Essex County Officials, Engineer, Planner, OEM, Parks
- Legislative Representatives, State Senate and Assembly
- Township of Lyndhurst Elected Officials, Engineers, Police, Fire, Planning and OEM providers
- Township of Nutley Officials, Engineers, Police, Fire, Planning and OEM providers
- Business chambers of commerce, bus companies, schools, hospitals and historic associations
- Marinas, fishing, commercial marine vessel operators, and recreational boating clubs
- Interested groups in the area, such as cycling organization, neighborhood and condo associations
- Private residential and commercial property owners

#### Federal and State Agencies

- FHWA (Federal Highway Administration)
- U.S. Coast Guard
- U.S. Army Corps of Engineers
- NJTPA (North Jersey Transportation Planning Authority)
- NJDOT (Depts.: Local Aid, BEPR, Pedestrian Bicycle Program)
- NJDEP, Land Use Regulation Program
- NJDEP, State Historic Preservation Office (SHPO)
- NJ TRANSIT

#### 2b. Socioeconmics and Environmental Justice

Environmental Justice efforts must be integrated into the planning phase of transportation project development according to the National Environmental Policy Act of 1969, Title VI of the Civil Rights Act of 1964, and Executive Order 12898, Federal Actions to Address Environmental Justice (EJ) in Minority Populations and Low- Income Populations in 1994. There are three fundamental principles to effective environmental practices:

- Avoid, minimize, or mitigate disproportionately high and adverse human health and environmental effects, including social and economic effects, on minority populations and low-income populations;
- Ensure the full and fair participation by all potentially affected communities in the transportation decision-making process; and
- Prevent the denial of, reduction in, or significant delay in the receipt of benefits by minority and low-income populations.

Based upon a Community Profile assessment of the cultural and economic population residing in the area of the Kingsland Avenue Bridge over the Passaic River, and consistent with Environmental Justice guidance, notification of residents and consideration of potential property impacts within 500' of the Kingsland Avenue Bridge has been indicated.

The Project Team will consult with the local officials to determine what additional efforts are needed to address any potential concerns of Environmental Justice during the Local Concept Development Study such as language and mobility elements as the Study progresses. Based upon the Demographic Profile of the area and consultation with Bergen and Essex County Project Managers and local officials, public information center (PIC) meeting notifications will be done in Spanish as well as English. Also project website announcement paper flyers and PIC notice paper flyers will be circulated in the neighborhoods adjacent to the bridge to supplement standard public meeting legal postings, postal mailings, and internet website postings.

#### **2c.** Conduct Community Input Survey

The issues assessment is an essential step in public involvement strategy, which provides the means to identify and acknowledge issues relevant to all affected parties and identify the stakeholders and their underlying interests. It is critical to developing and maintaining a successful public outreach program for this project. Issues identification prior to meetings allows for more effective planning to design the appropriate meeting format and agenda to accomplish the goals of the public outreach meetings and the overall project effort. This information also assists in developing the project purpose and need.

To assess issues, a community input survey will be designed and distributed to obtain initial input from community and agency stakeholders. The community input survey will be mailed and sent via email. Once the project specific web site is established, the community input survey will be posted to the project web site to allow any future interested parties to submit their comments until the development of the approved Purpose and Need Statement. Any follow-up surveys may be conducted if necessary to provide additional clarity for developing concepts, and later for resolution of support. The follow-up surveys would be conducted via email notifications and posted on the project specific web site. A summary of the survey responses will be provided for the Project Team and presented at the Community Stakeholders Meetings and Public Information Center Meetings; and will be posted to the project specific web site.

It is important to note that any comments or issues sent through Twitter, cannot be accepted as public comments as determined by FHWA. As such, any issues received via Twitter will be sent a response to go to the project web site to submit written comments or to submit comments by mail, fax or email to the Bergen County and/or Essex County Project Managers.

#### 3. Conduct Local Officials Meetings

The first Local Officials Meeting will be held as a kickoff meeting to introduce the project to the Local Officials, and to obtain information on the concerns/comments, requirements/guidelines, potential problems and/or additional issues from their perspective; and to identify potential stakeholders and local interest groups as potential members for the Community Stakeholders Group.

Key Local Officials are invited from the Township of Lyndhurst with Bergen County in addition to Project Team members to introduce the Project Team, present the Local Project Delivery Process and obtain community input. A separate kick-off Local Officials Meeting will be held with the Township of Nutley in Essex County in addition to Project Team members. The Bergen County and Essex County Project Managers are invited to both kick-off Local Officials Meetings.

Additional Local Officials Meetings will be held in each County for development of conceptual alternatives, input and concurrence on recommendation of a Preliminary Preferred Alternative (PPA) and to provide a Resolution of Support for the PPA.

For all Local Officials Meetings, meeting logistics, including email notification, will be provided and telephone follow-up calls will be made as necessary. The Project Team will provide an agenda, meeting facilitation, meeting summary and action items. A list of potential stakeholders will be provided for review. A project portfolio and meeting materials will be designed to clearly define the project and the purpose of community stakeholders' role in the public involvement process for this phase of the project. A Project Portfolio will be developed with hard copies of project information including: list of Project Team members, Community Stakeholders and Agency members, project information sheet and maps. The Project Portfolio serves as an effective communication tool for the Project Team and stakeholders to use with their constituents in disseminating project information. At the Project Team Status meeting, the Project Portfolio and other public information materials will be developed and reviewed with NJTPA, NJDOT, Essex County and Hudson County Project Managers such as the draft agenda, sign-in sheets, handouts, fact sheets and display boards. Updates of the Project Portfolio handouts will be provided as the project progresses.

#### 4. Facilitate Community Stakeholders Group Meetings

A Community Stakeholders Group (CSG) will be established to exchange project information and community interests so to reconcile the various community interests represented in the project area and provide NJTPA, NJDOT, Bergen County and Essex County with input into the process of formulating recommendations for transportation improvements associated with the Kingsland Avenue Bridge. It is anticipated that CSG Meetings will be held in Fall 2016, Spring 2017 (estimated dates) and asked to attend the Public Information Center Meetings.

The CSG will include community leaders representing local municipal government (planning and engineering, traffic safety, and OEM), civic organizations, businesses, hospitals, schools, EMS providers, environmental and historic preservation agencies, marinas, and affected neighborhood representatives. Federal and State agencies involved in the transportation process may attend meetings and will be provided meeting summaries.

For the initial CSG meeting and follow-up meetings, an agenda will be prepared, meeting notice distributed via email, and reminder phone calls for attendance will be conducted as needed. The Community Involvement Facilitator will provide facilitation for the meeting and the Project Team will design and create presentation meeting materials such as agendas, sign-in sheets, nametags, handouts, display boards and Power Point presentation as needed.

During the initial and follow-up Community Stakeholders meetings, the facilitator will monitor the communication to ensure balanced participation and clear understanding of information by all participants and observers during the meetings. The facilitator will record issues and provide meeting summaries. The agenda and meeting report will be distributed as determined by the Project Team. A Project Portfolio of information will be provided for each member of the CSG and Project Team in order to maintain clear, concise, and consistent information within the CSG and for members to report such information accurately to their constituents.

#### 5. Conduct Public Information Center Meetings

The purpose of Public Information Center (PIC) meetings is to obtain feedback on the development of the Project Purpose and Needs Statement and the development of alternatives that meet the purpose and need. The layout of the PIC meetings will be designed for the exchange of information in an open house format with support staff available to answer questions. Stations may be created to display specific information and obtain input directly on specific topics such as pedestrian access, traffic and environmental concerns or

safety issues. It is anticipated that the Public Information Center meetings may be held in Fall 2016 and Spring 2017 (estimated dates).

Display boards and Power Point presentation may be available for viewing. Sign-in sheets will be used to record attendance and Bergen County/Essex County blank comment forms will be available to obtain input from the general public and officials who wish to provide comments, recommendations or questions in writing, which the Project Team can review and respond to as required to develop the Purpose and Needs Statement and support the alternatives analysis.

A Project Information Handout/Notice for the Public Information Center meeting will be generated for distribution. A summary report of the PIC meeting noting the attendance, participation and key issues will be developed. A general public mailing list will be created from municipal and project contact lists (property owners within 500 feet of the project and other interested parties such as the Community Stakeholders Group members and lists they may provide).

The Project Team will work with Bergen County and Essex County Project Managers in the advertisement of the PIC meeting and assist with any press release or media requests. For this Study, Bergen and Essex County Project Managers and local officials asked for legal notices to be posted in the The Record, The Star Ledger, and The Nutley Sun that would be run at least 7 days in advance of the PIC meeting. The PIC Meeting Notice will also be distributed to both Counties and local municipalities as a pdf file for posting to their websites in addition to posting on the Project website.

#### 6. Develop and Maintain Project Website

During this phase of the project, a project specific web site will be created to store and provide meeting reports and public documents for access by community and agency stakeholders as well as the general public. Additional information such as a project overview, draft purpose and need statement, FAQs (*Frequently Asked Questions*), community outreach efforts, maps, photos, and helpful links will be included as needed and approved by the Project Team. All materials and information associated with this project specific web site must be reviewed and approved by the Project Team, NJTPA, NJDOT, Bergen County and Essex County.

#### 7. Establish Twitter as Social Media Application

During this phase of the project, Twitter will be used to send meeting announcement alerts and tweets when new information is posted on the web site. Any issues or comments received through Twitter will receive a standard reply directing the user to the project web site for written comments to be accepted as part of project record. Standard Twitter replies will be developed for any general project inquiries consistent with the FAQ's (Frequently Asked Questions) provided on the web site. Twitter replies need to be reviewed and approved by the Project Team, NJTPA, NJDOT, Bergen County and Essex County. Review of Twitter activity will be as an agenda item at the status project meetings. For Twitter comments of an urgent matter, a protocol will be developed by the Project Team for providing immediate review and response as approved via the status meetings agenda item.

# **E.** Schedule of Public Involvement / Community Outreach Initiatives

|    | INITIATIVES   | DATE  | PURPOSE   |
|----|---|---|---|
| 1. | Project Team Status Meetings<br>/ Public Involvement<br>Coordination  | Spring 2016,<br>(on-going)  Bi-mthly status<br>conference calls/sit-<br>down mtgs | <ul> <li>Present approach and updates.</li> <li>Discuss PI strategies.</li> <li>Review stakeholders and support status.</li> </ul>  |
| 2. | Community Input Survey  | Summer/Fall 2016  | <ul> <li>Identify stakeholders for CSG.</li> <li>Develop and maintain contact information for community stakeholders, local officials, and agencies.</li> <li>Identify issues/interests.</li> <li>Assess stakeholders.</li> </ul>   |
| 3. | Local Officials Meeting No. 1 (Kick-off) • Local Officials Meeting No. 2 (P&N Statement, Conceptual Alternatives) • Local Officials Meeting No. 3 (PPA - Resolution of Support) | Summer/Fall 2016 Winter 2017 Spring/Fall 2017                                     | <ul> <li>Present project status and schedule.</li> <li>Review goals and objectives.</li> <li>Identify issues and concerns.</li> <li>Review project portfolio materials.</li> <li>CSG meeting preparations.</li> <li>Obtain input and/or concurrence for Preliminary Preferred Alternative (PPA).</li> <li>Preparation for PIC No. 2</li> <li>Provide feedback on PIC Meetings and written comments received</li> <li>Obtain Resolution of Support for Preliminary Preferred Alternative (PPA).</li> </ul> |
| 4. | Community Stakeholders<br>Group (CSG) Meetings.   | CSG Mtg. No. 1<br>Fall 2016<br>CSG Mtg. No. 2                                     | <ul> <li>Define purpose and goals of team.</li> <li>Review project status and schedule.</li> <li>Obtain input for project purpose and need.</li> </ul>  |
|    |   | Spring 2017   | Present and obtain input on<br>developed conceptual alternatives.   |

|    |   | 1   |   |
|----|---|---|---|
| 5. | Conduct Public Information<br>Center (PIC) Meetings   | PIC No. 1<br>(P&N Statement) Fall<br>2016   | <ul> <li>Present project information.</li> <li>Present project history, current<br/>status, studies &amp; concepts via<br/>display boards.</li> </ul>   |
|    |   | PIC No. 2 (Conceptual<br>Alternatives - PPA)<br>Spring 2017                         | Obtain input for project purpose and<br>need (provide blank comment<br>forms).  |
|    |   | Spring 2017   | <ul> <li>Present alternatives and PPA.</li> <li>Obtain public comments and provide blank comment forms.</li> </ul>  |
| 6. | Project Web Site  | Summer 2016<br>(on-going)   | <ul> <li>Draft web site outline, visual design, and content for review by Project Team.</li> <li>Release web site upon approval prior to CSG meeting.</li> </ul>  |
| 7. | Establish Twitter as social media application (meeting alerts and link to project web site) | Summer 2016<br>(on-going)<br>(Status Meetings<br>Agenda Item – Twitter<br>activity) | <ul> <li>Draft social media plan and twitter feed.</li> <li>Draft standard reply for issues received via Twitter to direct to website for written comments to be accepted as part of project record.</li> <li>Develop standard Twitter reply statements for project inquiries based on FAQ's.</li> <li>Establish protocol for unique Twitter comments to report to project team – unless urgent, review of Twitter activity part of status meetings.</li> </ul> |

Note: Project Team Status Meetings as conference calls or on-site are to be held as appropriate and prior to Local Officials Meetings, CSG meetings and PIC meetings.

#### F. Public Involvement Deliverables

Project Information Sheets. A project fact sheet or Project Information Sheet handout will be prepared and distributed to local officials at the initial local officials meeting, community stakeholder group outreach meetings, and later to the general public at Public Information Center meetings. Fact Sheets or Project Information Sheets may include project status and schedule, and other information such as brief project history, project issues, project location map, project purpose and needs statement, and proposed concepts as appropriate and approved by the Project Managers at Bergen County, Essex County, NJDOT, and NJTPA. The Project Information/Fact Sheet will be updated as the project progresses to reflect the most up-to-date project information available. Information contained in the Project Fact Sheet can be adapted to fashion a project newsletter, a PIC Notice handout, or website posting.

*Project Portfolios.* Project Portfolios will be developed and utilized to provide clear and consistent hard copy materials to Project Team members, government agency representatives and key stakeholders from Bergen County, Essex County, and local municipalities of the Township of Lyndhurst and the Township of Nutley. The materials include contact information lists, regional map, map of project study area, project schedule, project fact sheet, meeting agendas and reports.

Display Boards. Display boards will be utilized to convey the proposed improvements to the public. Project display boards will include a project deficiency display, purpose and needs display, identification of environmental resources and impacts display (environmental constraints map), conceptual alternatives' displays, project aerials or renderings if appropriate, and in later phases a Preliminary Preferred Alternatives (PPA) display, and a display of the final project configuration and traffic staging plans.

Comment Forms. NJTPA/NJDOT/Bergen County/Essex County blank comment forms will be made available for Public Information Center meetings, the project web site, community stakeholder meetings, and at the Local Officials Briefings so on-going public comment and input can be submitted and shared with the Project Team and Counties through this phase of the project.